

Evaluation protocol

Customer:		Technician:	
Location:		Date:	
Machine number:		Representation:	
Machine typ:		Mounting type:	Installation: Repair:
System number:			
Year of built:			

This log is used to record both positive and negative aspects of the installation or repair of a machine. The information collected should be used to improve future assembly processes.

- Fast and efficient installation 😄 😐 😞
- Good communication and cooperation with the technician on site 😄 😐 😞
- Clean and tidy working environment 😄 😐 😞
- Foundation condition and media supply 😄 😐 😞
- How satisfied was the customer 😄 😐 😞

Here is space for more detailed descriptions.

Was the (new) machine free of defects?

 

Which ones?

Were the assembly instructions sufficient?

 

Which ones?

Without technical problems during the installation/repair?

 

Which ones?

Free of missing or damaged parts?

 

Which ones?

Always send a photo in case of problems.

Please send the protocol to **service@perfecta.de**

Thank you very much for your time and co-operation.